

**RETAIL BIRMINGHAM BUSINESS IMPROVEMENT DISTRICT (BID)
BASELINES FOR BIRMINGHAM CITY COUNCIL STREET CLEANSING ACTIVITIES IN THE BID AREA (AS AT JUNE 2016)**

SERVICE ACTIVITY AND CONTACT DETAILS	SERVICE SPECIFICATION IN CITY CENTRE AREA	STAFF, EQUIPMENT AND GENERAL INFORMATION	PERFORMANCE MEASURES																				
<p>STREET CLEANSING</p> <p>Place Directorate</p> <p>Contact:- Brendan Duffy Depot Manager t: 0121 303 2997 e: brendan.duffy@birmingham.gov.uk</p>	<p>Street cleansing, graffiti removal, removal for all highway areas maintained by Birmingham City Council within the BID area.</p> <p>The defined area is cleaned to a Grade B (or above) standard as per the Environmental Protection Act between 0530 and 0830 hours and 1730 to 2000 hours.</p> <p>A satisfactory standard is maintained between 0830 and 1730 hours. The defined area is cleansed to a Grade B standard or above.</p> <p>Graffiti removal, litter bin emptying and maintenance, small mechanical sweeping of the footway and large mechanical sweeping of the channels is carried out at various frequencies dependent upon the weather conditions and time of year.</p>	<p><u>Monday to Friday 0430 to 0600 hours</u> Two x large mechanical sweepers</p> <p><u>Monday to Saturday 0530 to 0830 hours</u> Six x small mechanical sweepers Six x cleansing operatives</p> <p><u>Monday to Saturday 0900 to 1700 hours</u> Six x cleansing operatives</p> <p><u>Monday to Saturday 0530 to 1330 hours</u> Two x vacuum machines</p> <p><u>Monday to Friday 0800 to 1600 hours</u> Two x electric cages</p> <p><u>Monday to Friday 1700 to 2130 hours and Saturday 0600 – 1700 hours</u> Six x small mechanical sweepers Six x cleansing operatives</p> <p><u>Monday to Friday – 0530 to 2130 hours emptying litter bins and removing sacks</u> One x compaction vehicle One x cleansing operative</p> <p><u>Sunday 0530 to 2000 hours</u> Six x small mechanical sweepers Six x cleansing operatives</p> <p><u>Sunday 0530 to 2000 hours</u> One x compaction vehicle One x cleansing operative</p> <p><u>Additional roads or open spaces in the BID area that require more than twice per day cleansing – rolling programme of litter clearance and bin emptying</u></p> <table border="0"> <tr> <td>New Street</td> <td>Corporation Street</td> </tr> <tr> <td>High Street</td> <td>Waterloo Street (part)</td> </tr> <tr> <td>Navigation Street</td> <td>Pinfold Street</td> </tr> <tr> <td>Stephenson Street</td> <td>Hill Street</td> </tr> <tr> <td>Station Street</td> <td>Moor Street Queensway</td> </tr> <tr> <td>Carrs Lane</td> <td>Ethel Street</td> </tr> <tr> <td>Bennetts Hill</td> <td>Lower Temple Street</td> </tr> <tr> <td>Temple Street</td> <td>Temple Row</td> </tr> <tr> <td>Victoria Square</td> <td>Chamberlain Square</td> </tr> <tr> <td>Colmore Row (part)</td> <td>St Philip's Cathedral (Place)</td> </tr> </table>	New Street	Corporation Street	High Street	Waterloo Street (part)	Navigation Street	Pinfold Street	Stephenson Street	Hill Street	Station Street	Moor Street Queensway	Carrs Lane	Ethel Street	Bennetts Hill	Lower Temple Street	Temple Street	Temple Row	Victoria Square	Chamberlain Square	Colmore Row (part)	St Philip's Cathedral (Place)	<p>Graded A to D as per the Environmental Protection Act by Independent Monitoring Officers.</p> <p>Random inspection by Operations Supervision.</p> <p>The Division also responds to complaints as received by the City Council's Call Centre.</p> <p>The area is monitored by the City Centre Operations Team and Litter Wardens.</p>
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